

# Responsible Visitor Pledge

- ✓ I know that both you and the whole of North Shropshire have restrictions in place. I recognise the concerns of other guests and the local community about covid-19 spreading and will follow the guidelines below to keep everyone safe to help locals that may be worried about having extra visitors in their community.
- ✓ I will not congregate with others against the current government, or the park rules and I will avoid crowded areas where it will be difficult to maintain a 2-metre distance. I will buy local goods and takeaways when I can, choosing a local small business before chains as I know that this will help the local economy and make visitors more welcome again in the local community.
- ✓ I will pay the balance before arrival as agreed and check-in during the agreed staggered arrival time of my booked pitch or accommodation.
- ✓ I will stay at least 2 metres from anyone else that is not from my household (other guests and staff).
- ✓ I will not travel if I (or any of my household) have symptoms of covid-19 however mild. I know that if I contact you promptly, you will transfer my booking to another date. Should I get any symptoms while staying at the park, I will notify reception and return home.
- ✓ I will wash my hands regularly with soap and hot water or use hand sanitiser if that is all I have available. I will take particular care to do this before leaving my pitch or accommodation and when I return.
- ✓ I understand that not all the facilities will be open, and I may have to wait longer to use them. I will take extra care to sanitise when using the drinking water taps and waste disposal facilities and follow the social distancing instructions.
- ✓ I will not enter anyone else's pitch without permission and follow the current government or park rules.
- ✓ I will not enter another customer's accommodation, caravan, motorhome, tent etc, or gazebo that are enclosed more than 50%, I also know that no one can enter my accommodation.
- ✓ I will not invite day visitors to the park, and I will not bring extra people that are not for my household on holiday.
- ✓ I accept that if I bring children, I will supervise and entertain them so that they are not tempted to go against the current government or park guidelines. I will not allow them to enter the shop or any other buildings unsupervised. And I will not allow my children to leave the pitch unaccompanied if I know they are not old enough to follow the current government or the park rules.
- ✓ I understand that the guidance could be changed in accordance with latest government or park policy. It could be relaxed or made more stringent with no notice if health conditions require it.
- ✓ I know that if I or any of party do not follow these guidelines, we may be asked to leave the park immediately without a refund, as this would be the best thing for everyone's safety.
- ✓ I know by making a booking and coming to Lower Lacon Caravan Park I agree to all of these rules. And if I contacted you promptly after making a booking in error, you would give me a refund.

Key:

I = Myself and every member of the party

We and Park = Lower Lacon Caravan Park